Embrace the Digital Future with
incadea's Online Appointment Booking API

Digital   Effective   Customer-Centric   Structured   Flexible   Integrated

incadea's Online Appointment Booking (OAB) API provides seamless integration between OEM, dealer, or 3rd party online booking systems and incadea.dms workshop capacity management. It allows customers to check the availability of resources and book service appointments online. It facilitates dealers to work effectively and save time and reduce costs.

The API covers the complete booking process: finding the nearest dealer, selecting desired services, picking free timeslot and the final appointment confirmation.

incadea presents a modern approach to technology, empowering OEMs, importers and dealerships accelerate business productivity and user experience.

Let's build great customer experiences together.

Timeslots are offered dynamically, based on the selected location, vehicle, services, availability of the service advisors and workshop capacity.

Upon confirmation, incadea.dms automatically creates Scheduling Orders containing all selected services and reserves resource capacity in the Web Service Planner.

5 whys for incadea OAB API

01 **All in ›** incadea provides complete and integrated solutions that meet dealerships' needs now and into the future.

02 **Complete Integration ›**Online Appointment Booking is fully integrated with workshop capacity management, providing real-time data about resource availability as well as considering the current workshop load.

03 **Digitalize Dealerships›** Dealers must operate digitally to follow the new trends. OAB API brings dealers modern and digital tools to encourage customers to book service appointments online.

04 **Selection Scaling›** Besides booking services, OAB includes options to select preferable service advisors and mobility vehicles in prearranged time slots where dealers can steer customers to book service appointments.

05 **API Solution ›** OAB is part of a robust incadea API solution with modern architecture that follows the highest security standards and data control which enables dealers to easily install, configure and customize.

Take the next Step.
For more information, please visit incadea's website
www.incadea.com or contact incadea at **info@incadea.com**