Create your Digital Future with

incadea's Vehicle Reception App with the integrated Vehicle Health Check (VHC)

Digital · Effective · Customer-Centric · Structured · Flexible · Integrated

Move the service reception process to the next level.

Vehicle Reception App (VRA) with an integrated Vehicle Health Check (VHC) is essential for service departments. Using tablets, service technicians can complete checkpoints during an inspection without being tied up to a desk. Collected data and media are immediately available for future processing in the DMS.

incadea presents a modern approach to technology, empowering OEMs, importers and dealerships accelerate business productivity and user experience.

Let's build great customer experiences together.

Vehicle Reception App Workflow

Login	Service Order	Perform VHC	Submit VHC	Finalize Scope	Order Confirmation

- Select Dealer Company
- Select Dealer Location

- AI-License Plate Recognition
- Search Service Order
- Display Service Order Details

- Display a list of checklists
- Display checklist details
- Checklist Inspections
- Add, update, or delete findings
- Capture measured values
- Take and upload media
- Select a solution for the findings and checkpoints

- Confirm the scope of checklists
- Transfer findings to service order
- Close the checklist

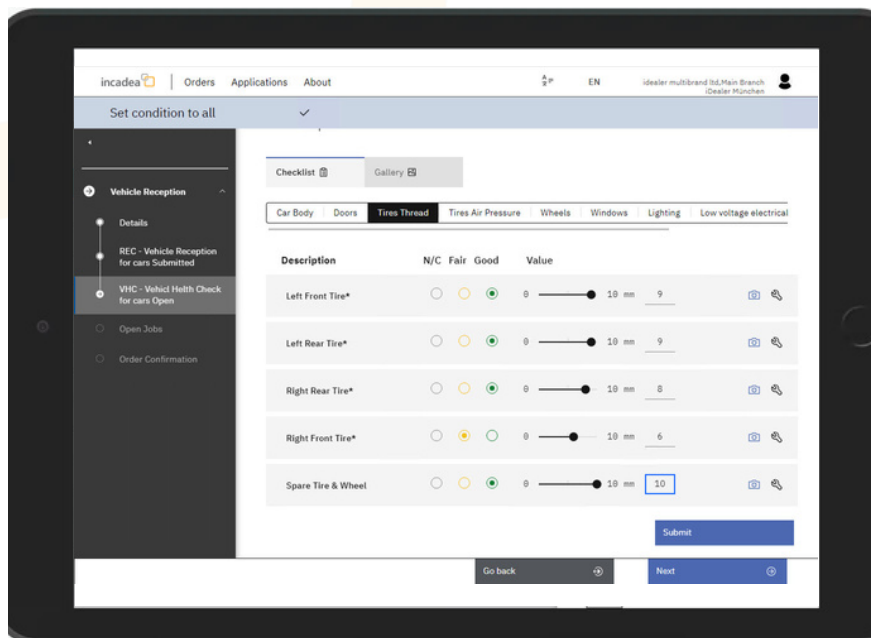- Display a list of open service jobs
- Display additional open service jobs
- Confirm open service jobs

- Review Service Order confirmation
- Electrotonic Service Order confirmation sign-In

Your benefits for Vehicle Reception App

- From welcoming customers and scanning license plates to electronic sign-off service order scope, incadea Vehicle Reception App supports the Service Advisors in reducing administrative efforts.

- Today's service appointments are easily accessible, and the reception process can begin seamlessly.

- Feature "Open Jobs" from the previous visits increases upselling opportunities and improves the customer experience.

- The final service order scope is confirmed electronically with the customer's approval.

Vehicle Health Check (VHC)

VRA facilitates the efficient execution of the Vehicle Health Check (VHC), enhancing upsell opportunities and allowing for greater customer care attention.

Vehicle Health Check (VHC) contains customizable options to create your checklists for different vehicle types (a car, a truck, or a van) or tasks to perform.

The Service Advisor captures videos of any issues found during health checks and saves them in cloud storage with a direct link for convenient access.
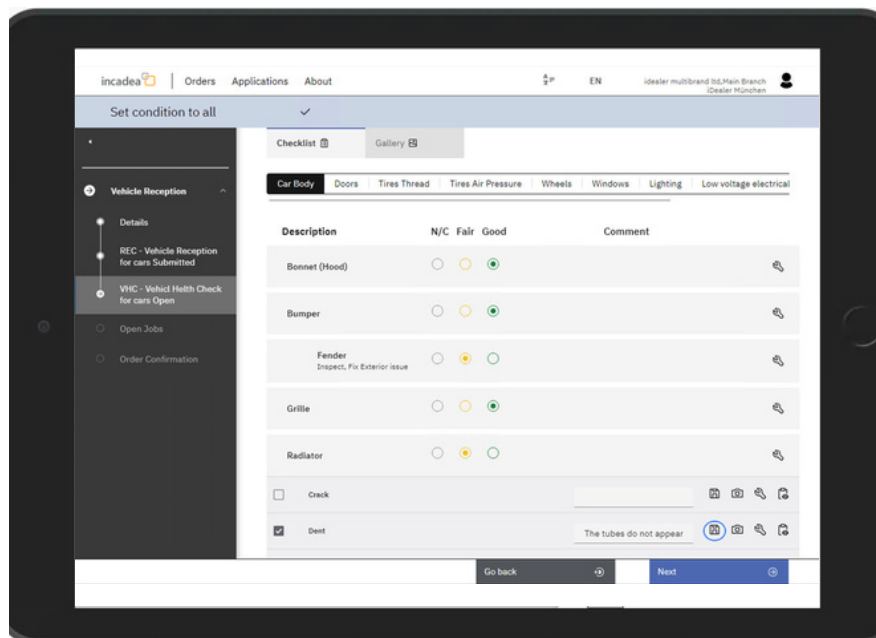
Integration with Web Service Assistant (WSA)

Our service reception process is perfected by connecting WSA and VRA, which enables technicians to be more mobile while maximizing the benefits of our robust DMS using tablets.

Service advisors can easily switch from the Vehicle Reception App to the Web Service Assistant and vice versa to fine-tune service orders.

5 whys for incadea's Vehicle Reception App

01 **Provide Mobility›** A vehicle reception app with integrated VHC is critical for service departments. Tablets allow techs to inspect and complete checkpoints on the go.

02 **Flexibility›** Customize vehicle checklists by defining checkpoints, grouping them into categories, and adding findings with media and measured values.

03 **Data Access›** Collected data from the checklist and media are immediately available for future processing in incadea.dms to boost upsell.

04 **Integration with WSA›** VRA and WSA make it easier to conduct vehicle health checks and enhance customer service for pre-booked and walk-in customer visits.

05 **Cloud Hosted›** The Vehicle Reception App (VRA) is a centrally hosted Add-On Cloud service by @incadeacloud, ensuring seamless worldwide implementation and integration.

Take the next Step.
For more information, please visit incadea's website
www.incadea.com or contact incadea at **info@incadea.com**

incadea provides complete and integrated solutions that meet dealerships' needs now and into the future. incadea wants our customers to be empowered by the most flexible solutions in the industry, ready for whatever business challenges lie ahead.