



Embrace the Digital Future with **incadea's Online Appointment Booking**



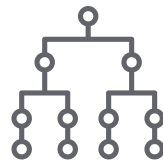
Digital



Effective



Customer-Centric



Structured



Flexible



Integrated

incadea's Online Appointment Booking (OAB) API provides seamless integration between OEM, dealer, or 3rd party online booking systems and incadea workshop resource management. Customers can check the available workshop capacity and book service appointments online. It enables dealers to operate more effectively, saving time and reducing costs.

OAB API facilitates the complete booking process: finding the nearest dealer, selecting desired services, picking a free timeslot, and the final appointment confirmation. To modify a scheduled appointment, you can cancel or reschedule it online.

incadea presents a modern approach to technology, empowering OEMs, importers and dealerships accelerate business productivity and user experience.

Let's build great customer experiences together.

Our scheduling system provides real-time available timeslots for your appointment considering a range of factors, such as your chosen dealer location, the type of vehicle, the specific services required, the availability of service advisors, and the workshop capacity.

This dynamic approach ensures customers receive the most convenient and efficient service possible.

5 whys for incadea OAB

- 01 Real-time data** › Online Appointment Booking provides real-time data on resource availability and capacity, considering workshop load and resource absences.
- 02 Flexibility** › OAB is a highly customizable solution for dealers to tailor their online appointment booking service products, preferable timeslots, workshop capacity, and more.
- 03 Integration with WSP** › Our Web Service Planner is fully integrated with Online Appointment Booking, allowing customers to schedule easily and process service appointments online, and transfer them automatically into our DMS for efficient processing.
- 04 API Solution** › OAB is part of a modern incadea API solution with high security standards, enabling dealers to easily install, configure, and customize.
- 05 Cloud Hosted** › OAB is a centrally hosted Add-On cloud service by @incadeacloud, ensuring seamless worldwide implementation and integration.

Take the next Step.

For more information, please visit incadea's website

www.incadea.com or contact incadea at info@incadea.com

incadea provides complete and integrated solutions that meet dealerships' needs now and into the future. incadea wants their customers to be empowered by the most flexible solutions in the industry, ready for whatever business challenges lie ahead.